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FARM BUREAU ADVANTAGE

MEDICARE ADVANTAGE PLAN PROVIDER PORTAL

Here are some pointers on answering provider questions related to the portal for Farm Bureau Advantage Plan only:

FBHP Provider Portal – (https://fbhp.healthtrioconnect.com/app/index.page?)

- 1. Providers must be contracted, credentialed, and listed in PDM to be allowed access to the FNHP Provider Portal.
- 2. Providers need to supply their **Tax ID number** and **NPI number** as part of the registration process.
- 3. Once a provider has completed the initial registration, Provider Data Management (Karen St. Clair's team) will validate the provider appears in PDM.
- 4. The provider will then be notified that they have access to the FBHP Provider Portal.

Change Healthcare – (https://www.changehealthcare.com/)

- 1. For providers to have access to submit claims, check claim status, Electronic Funds Transfers (EFT) and remittance advices (RA's), they much register with Change Healthcare.
- 2. The Farm Bureau Health Plans' <u>EID number</u> for claims submission is **RP061**.
- 3. To register to check claims status, RA's EFT's, the FBHP Payer ID is 62045.
- 4. There is a similar validation process within Change Healthcare validating the provider.
- 5. For help with Change Healthcare please call 1-866-742-4355.